

At ALA, our people are committed to exceeding customers' expectations while consistently achieving the highest levels of compliance in all we do.

Our **Global Quality Management System (QMS)** is focused on:

- ✓ Pursuing a **zero-defect** mindset for all products and services we deliver.
- ✓ Building **ethical** and **sustainable long-term partnerships** with all our business partners.
- ✓ Implementing a robust **Counterfeit Parts Prevention Program** across the entire supply chain.
- ✓ **Standardizing processes and procedures** across all Group locations and building on our lean organizational structure to **maximize our competitiveness**.
- ✓ **Anticipating** and **mitigating risks** which may arise within our environment so to reduce their potential impacts on our performance.
- ✓ **Creating** and **maximizing opportunities** to deliver the best level of service possible to our Customers.
- ✓ Complying with all applicable **quality, statutory** and **regulatory requirements** at all times.
- ✓ Making ALA more sustainable and accountable to our stakeholders and the public by building our own **Corporate Social Responsibility (CSR) framework**.
- ✓ Promoting a culture of **continuous improvement** and supporting ALA's vision to become the **Supply Chain Integrator** of choice to the most demanding high-tech industries.
- ✓ Considering the effects of **climate change** within the context of our activities, processes, and strategic decisions, to ensure continuous compliance with customer requirements.
- ✓ Enhancing **organizational resilience** and ensuring **business continuity** by proactively identifying risks, preparing for disruptions, and maintaining the capability to deliver products and services under adverse conditions.