

# AWARENESS LEADERSHIP ANTICIPATION IN QUALITY

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## ALA's goal

is to meet, or exceed, customer expectations and to become the preferred partner for distribution of products and provision of supply chain services and solutions in the aerospace, defense and industrial markets, by ensuring a Service Level of over 90% and a Quality Level higher than 5 $\sigma$ .

Our employees are expected to focus all their activities to continuously improve the effectiveness of our Quality Management System, thanks to a strong commitment to compliance with the highest level of Quality requirements and awareness of our contribution to aviation safety.

We take care of the need to get Quality right the first time, anticipating risks and opportunities to our Customers, with the aim to reduce waste and contribute to maximize efficiency, maintaining an ethical relationship with Customers, Suppliers and Employees.